SERV Annual Report 2022 Introduction 5

# HIGHLIGHTS



## SERV received the TXF "Top Performing ECA" award

TXF presents annual awards for notable achievements and transactions in the export finance industry. In 2022, SERV received the TXF "Top Performing ECA" award.



## Successes in the Pathfinding Initiative

SERV's Pathfinding Initiative, which was launched in 2019, is bearing fruit: in 2022, SERV insured three projects under the initiative with a total order value of CHF 175.0 million. Around 30 Swiss SMEs are participating in these projects as sub-contractors, some of whom are exporting for the first time.



### 21 000 jobs

SERV conducted an analysis of its direct and indirect employment effects in 2022. This shows that SERV instruments secure up to 21 000 jobs, that half of the transactions it insures would not take place without SERV cover and that every insured Swiss franc creates around 0.5 Swiss francs in exports.



### Good overall satisfaction rating

SERV received a score of 4.3 out of 5 in its 2022 customer satisfaction survey. 94 per cent of respondents also said that SERV met their needs.